Jabra Pro 920 Mono

How do I connect my headset with a Polycom IP 320, IP 321, IP 330, IP 331 so I can answer and end calls electronically?

Requirements:

- Jabra Pro 920 or Jabra Pro 925 with latest firmware
- Jabra Link 14201-17
- Jabra 8800-00-75 (for Polycom IP 320, IP 321, IP 330, or IP 331)

Used in combination with one of the following Polycom desk phones:

- SoundPoint IP phones running: SIP software v 3.0 or later, and BootROM 4.1.0 or later
- Polycom IP 321, IP 331 running: SIP software v 3.1.2 rev. C or later
- Polycom IP335 running: SIP software v 3.1.2 rev. B or later
- VVX series running: SIP software v 3.1.2 rev. B or later, and BootROM 4.1.2 or later

To connect your headset to your desk phone, use the following steps:

1. Plug one end of the EHS adapter into the serial port on the back of your phone.
2. Plug the other end into the Jabra base socket marked **AUX**.
3. Connect the RJ-9 connector of the headset to the base marked with a phone icon, and connect the other end to the back of the phone marked with a headset icon (use Jabra 8800-00-75 cable for SoundPoint IP phone models 320, 321, 330, or 331).
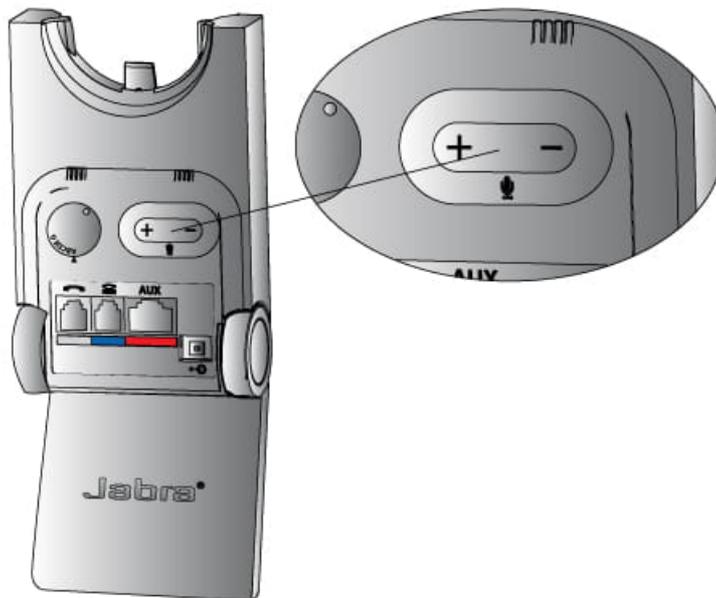
Jabra GN
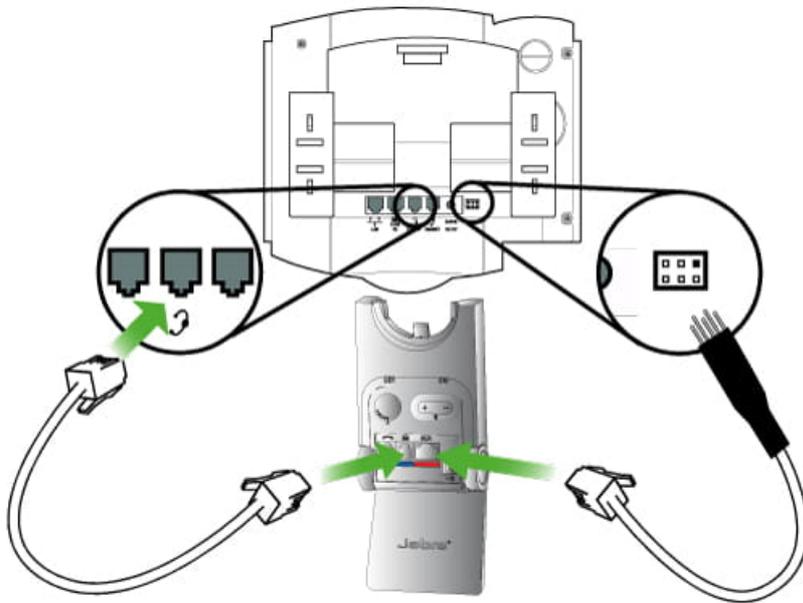
To configure your headset and desk phone, use the following steps:

1. Set the phone setup switch to position "A".
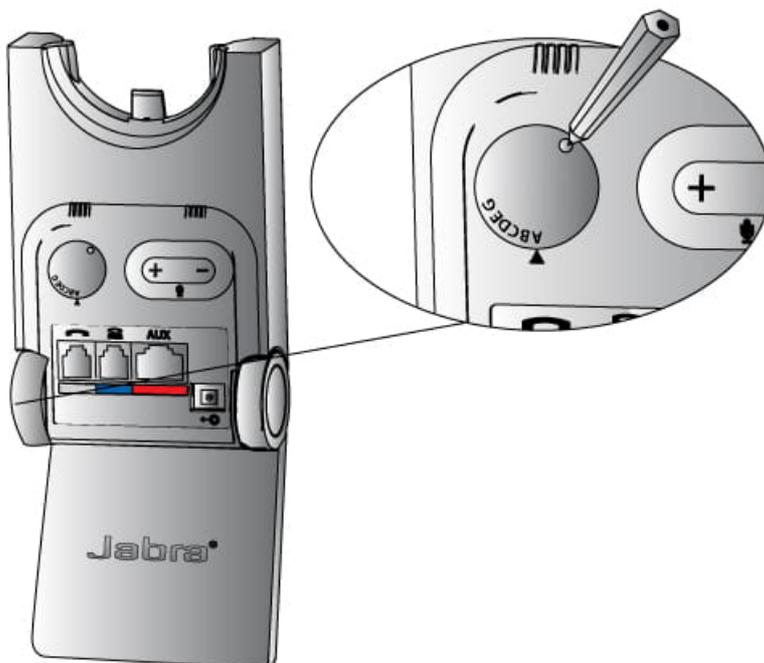
2. Ask someone to call the phone and wait at least 10 seconds before answering. The appropriate EHS mode will be set automatically.

3. Place a test call and adjust the volume level of the microphone accordingly.

Note:

All Polycom desk phones that support EHS functionality using the Jabra Link 14201-17 require a change in the setup of the phone. Ensure you make the change when the phone is not being used for an active call. Use the following steps:

1. In the setup menu, navigate to **Settings** > **Basic** > **Preferences** > **Headset** > **Analog Headset** (or **Hook switch Mode**).
2. Change the default setting **Regular Mode** to the correct Jabra mode by selecting **Jabra DHSG** or **Jabra EHS**, depending on the firmware version of the desk phone.
3. Press the **Select** soft key.

After this change, the setup for Polycom SoundPoint desk phones is complete and ready for use. However, the Polycom VVX series desk

phones will restart, which takes approximately 2 minutes.