Jabra Pro 9450 Duo

How to connect my Jabra Pro 9450 with Cisco 8961, 9951, 9971

Prerequisite:

Jabra Pro 9450 + Jabra Link 14201-30 (from FW 2.2.0)

In combination with one of the following phones:

- Cisco 8961 / 9951 / 9971

Important: The following requirements must be fulfilled to be able to use remote call control:

- Cisco Unified Communications Manager (CUCM) from release 7.1(3a) SU1 or higher.
- Cisco Call Manager Express from version 4.1 and phone firmware 8.3.3. You will be informed of the required IOC version when downloading (Cisco).

Connection:

1. Connect the 1-sided end (USB plug) of the EHS adapter to the USB socket on your phone.
2. Insert the RJ10 plug into the socket marked with a "phone" symbol and the RJ45 plug into the socket marked with "AUX" on the base.

You now have the option of setting up the headset on your phone via the automatic or manual configuration.
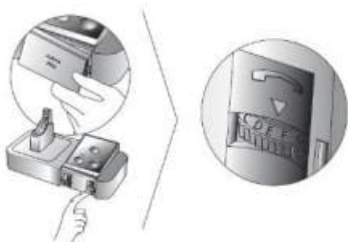
Automatic configuration:

To start the automatic configuration, have someone call this phone and wait at least 10 seconds before taking the call. The appropriate EHS mode should now be installed.

If the automatic configuration has not worked, please select IQ mode manually.

Base setup:

Set the phone set-up switch to position "A".

Microphone level setup:

Remove the cover from the base of the Jabra Pro 9450 and make a call with the headset, to a colleague for example. If you are too loud or too quiet to the person you are calling, please use the volume adjuster until you achieve the optimum volume level.
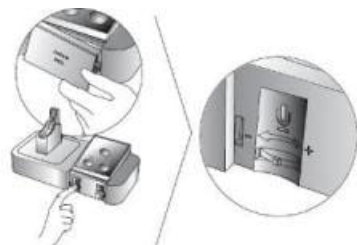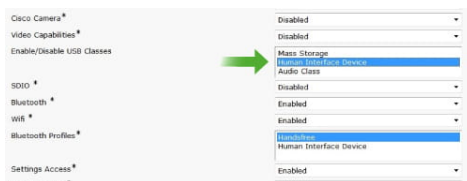

Communication Manager setup:

Under the tab "Wideband Headset UC Control", the "Enabled" option must be selected for each terminal.
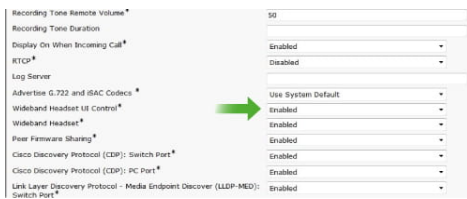
You must select the "Human Interface Phone" In combination with the Jabra Pro 9450.

Under the tab "Enable/Disable USB Classes", you must select the "Audio Class" option for the Jabra GN93x0 series.