

# Jabra Pro 9465 Duo

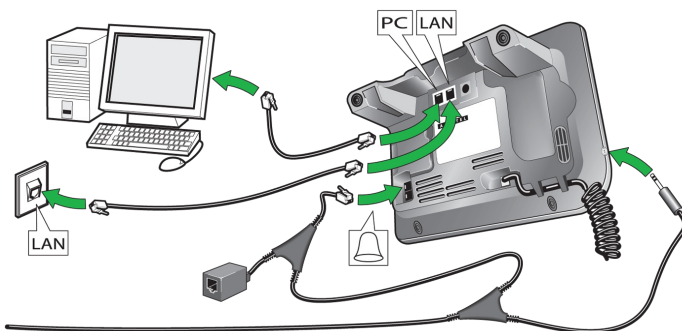
## How to connect my Jabra PRO / GO with Alcatel IP Touch 4028, 4038, 4068

### Requirements:

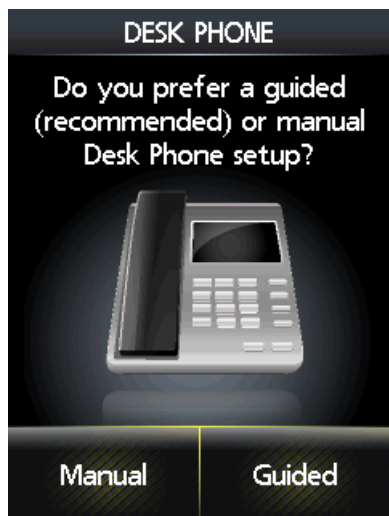
Jabra Link 14201-36

To connect your headset please follow these steps:

1. On the 2-sided end, plug the RJ45 connector (red band) in the red socket marked AUX on the Jabra device base.
  2. Plug the RJ10 connector (blue band) into the blue socket marked with the phone symbol on the Jabra device base.
  3. For the 2-fold Y coupling end, plug the 3.5 mm phone connector into the headset interface.
  4. Plug the RJ12 connector into the socket marked by a bell on the phone.
- (The additional socket on the Y-coupling remains free to connect to an IP device.)



5. Then follow the instructions on the Jabra device touch-screen:
  - a. Select **Phone settings**.
  - b. Select **Connect desk phone**.
  - c. Select **Manual**.

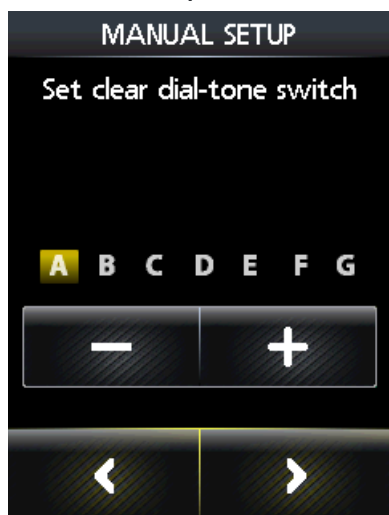


d. Select adapter type **MSH**.

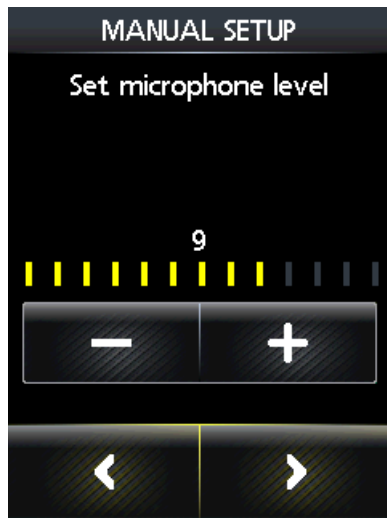


6. For the base settings on the phone:

a. Set the phone set-up switch to position **A**.



b. We recommend the microphone volume to be set to **7** out of 13



**Guided setup:**

As a part of the installation, you can dial into your local Jabra Setup server which will configure the audio path. Please follow the instructions shown on the display. If your Jabra Setup server is unavailable, please contact your local Jabra Support team.

**Phone settings with device software version 9.xx and higher:**

Phone settings are no longer required. Once the phone connector has been inserted correctly, a headset symbol should appear in the “phone” display. If the headset symbol does not appear, please check the following settings:

Menu>Settings>Phone>Phone connector>Activate/select headset

**Phone settings with device software version lower than 9.xx:**

Please note that the “Force Headset” function must not be activated on the device as this will prevent you from accepting external calls.

Menu>Settings>Phone>Phone connector>Force headset OFF

Menu>Settings>Phone>Socket>Activate headset

**Ringtone signal / phone settings:**

Please note that the ring tone signal on the headset will only be

transferred if one of the following ringtones has been selected:  
Standard / Classic / Cold River / Dooing-Dooing  
(Select ringtone from Menu>Settings>Ringtone>Internal/External)

If you have set the correct ringtone and you still do not have a ringtone signal, check the following settings:

Menu>Settings>Phone>Internal/External>additional options  
The following options need to be set to "OFF": No tone, Progressive, Beeps.

**Calls using the headset can be connected/transferred as follows:**

1. Dial the phone number
2. "Transfer" will now appear on the phone display
3. Press the associated function button next to the phone display
4. End the conversation using the button marked, "Headset"