

## Jabra Pro 9465 Duo

**How do I connect my headset with a Polycom IP 320, IP 321, IP 330, IP 331, IP 335, IP 430, IP 450, IP 550, IP 560, IP 650, IP 670 or VVX series so I can answer and end calls electronically?**

Requirements:

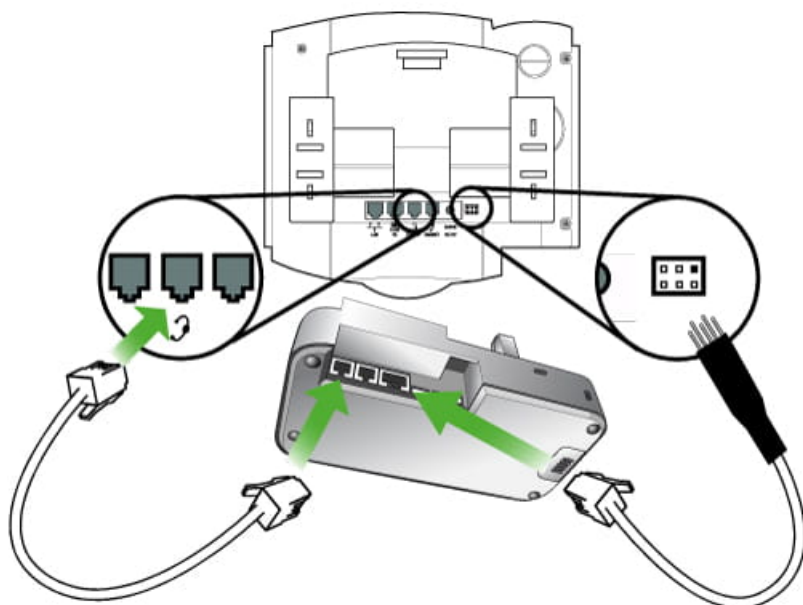
- Jabra Pro 9460, Jabra Pro 9465, Jabra Pro 9470, Jabra Go 6470, or Jabra Motion Office with the latest firmware installed
- Jabra Link 14201-17
- Jabra 8800-00-75 (for Polycom IP 320, IP 321, IP 330, or IP 331)

Used in combination with one of the following Polycom desk phones:

- SoundPoint IP phones running: SIP software v 3.0 or later, and BootROM 4.1.0 or later
- Polycom IP 321, IP 331 running: SIP software v 3.1.2 rev. C or later
- Polycom IP335 running: SIP software v 3.1.2 rev. B or later
- VVX series running: SIP software v 3.1.2 rev. B or later, and BootROM 4.1.2 or later

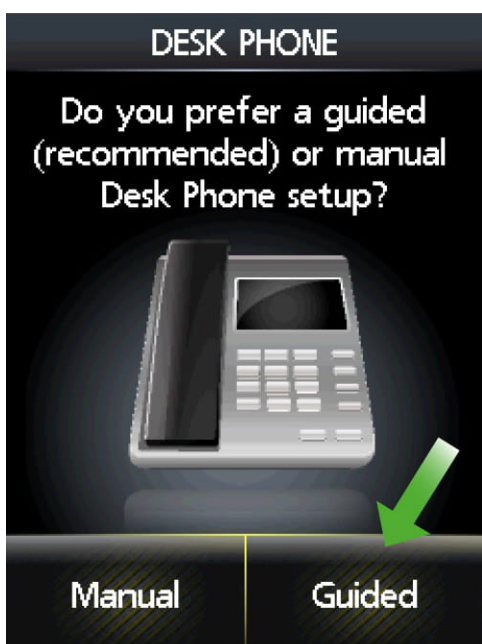
**To connect your headset with your desk phone, use the following steps:**

1. Plug one end of the EHS adapter into the serial port on the back of your phone.
2. Plug the other end into the Jabra base socket marked **AUX**.
3. Connect the RJ-9 connector of the headset to the Jabra base marked with a phone icon, and connect the other end to the back of the phone marked with a headset icon (use cord Jabra 8800-00-75 for SoundPoint IP phone models 320, 321, 330 or 331).

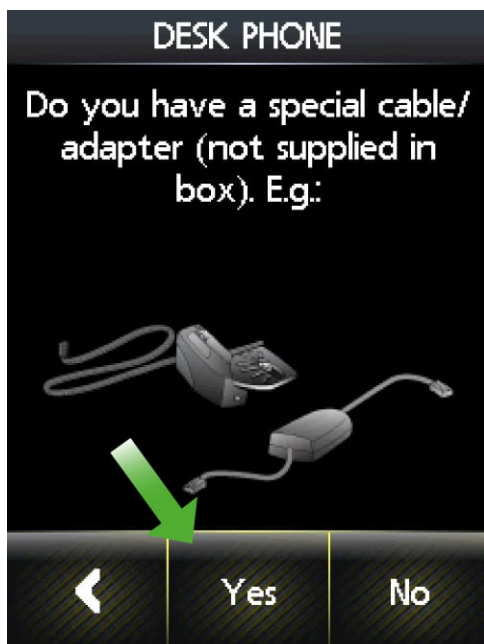


To configure your headset when connecting to a desk phone for the first time:

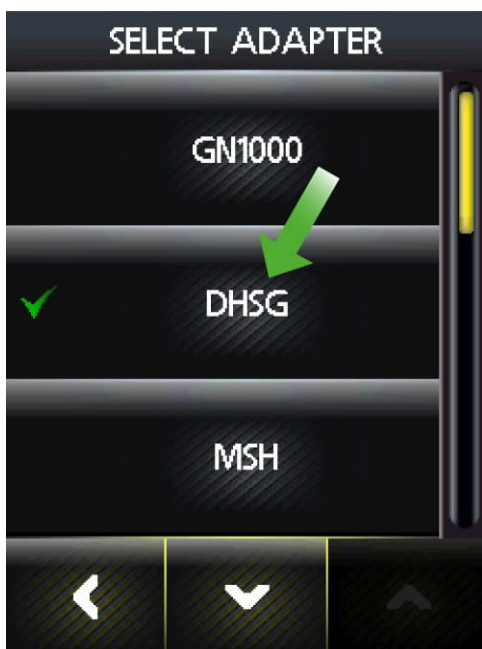
1. Follow the setup guide displayed on your Jabra base, until you reach the **Desk Phone** setup.
2. Tap **Guided**.



3. Tap **Yes**.



4. Tap **DHSG**.



5. Follow the onscreen guide to complete the installation.

As part of the installation, you can dial into your local Jabra Setup server which will configure the audio path. Follow the instructions on the

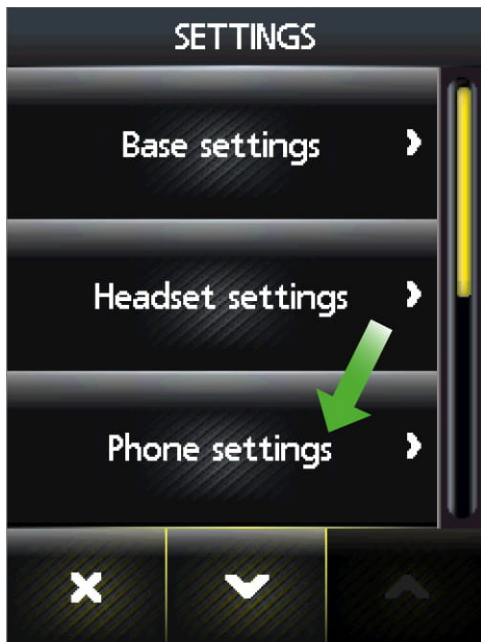
display. If your Jabra Setup server is unavailable, contact your local Jabra Support Team.

**To configure your headset when reconfiguring a desk phone or setting up a desk phone a second time:**

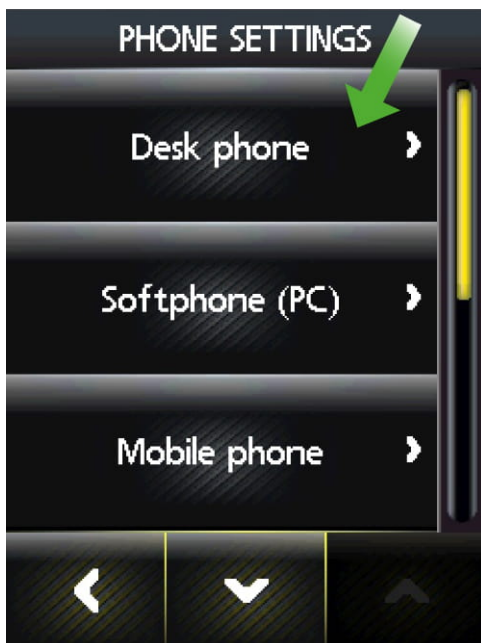
1. Tap the tool icon in the top right corner.



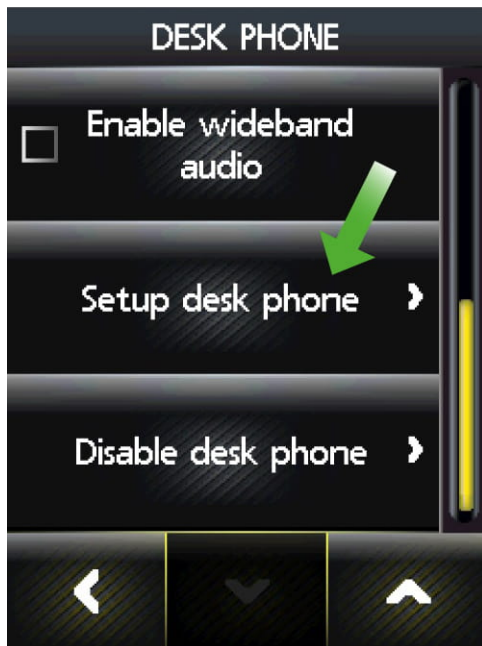
2. Tap **Phone settings**.



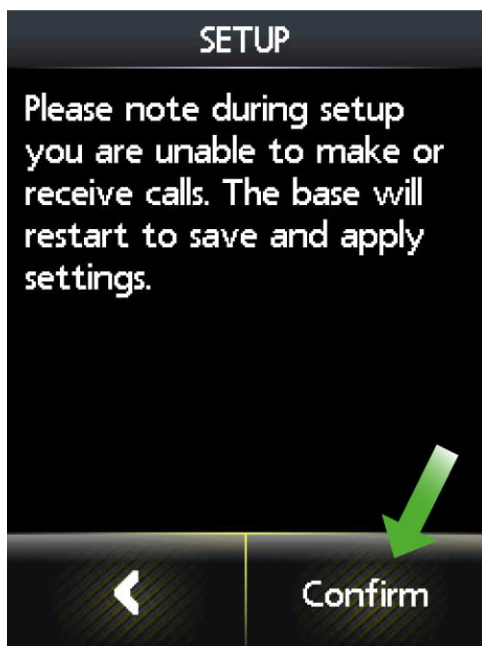
3. Tap **Desk phone**.



4. Tap **Setup desk phone**.



5. Tap **Confirm**.



6. Tap **Guided**.



7. Tap Yes.



8. Tap **DHSG**.



9. Follow the onscreen guide to complete the installation.

As part of the installation, you can dial into your local Jabra Setup server which will configure the audio path. Follow the instructions on the display. If your Jabra Setup server is unavailable, contact your local Jabra Support Team.

**Note:**

All Polycom desk phones that support EHS functionality using the Jabra Link 14201-17 require a change in the setup of the phone. Ensure you make the change when the phone is not being used for an active call.

Use the following steps:

1. In the setup menu, navigate to **Settings > Basic > Preferences > Headset > Analog Headset (or Hook switch Mode)**.
2. Change the default setting **Regular Mode** to the correct Jabra mode by selecting **Jabra DHSG** or **Jabra EHS**, depending on the firmware version of the desk phone.
3. Press the **Select** soft key.

After this change, the setup for Polycom SoundPoint desk phones is complete and ready for use. However, the Polycom VVX series desk phones will restart, which takes approximately 2 minutes.