Jabra Pro 9470 Mono

How to connect my Jabra Pro 9460 / 9465 / 9470 or Go 6470 with Cisco 8961, 9951, 9971

Prerequisite:
Jabra Pro 9460 / 9465 / 9470 or Jabra Go 6470 + Link 14201-30

In combination with one of the following phones:
Cisco 8961 / 9951 / 9971 (from FW 2.2.0)

Important: The following requirements need to be fulfilled to use the remote call control:
Cisco Unified Communications Manager (CUCM) from release 7.1(3a) SU1 and phone firmware 9.0(3) or higher
Cisco Call Manager Express from Version 4.1 and phone firmware 9.0(3).
You will be informed about the required IOC version during the download (Cisco).

Connection:
Connect the 1-ended side (USB connector) of the EHS adapter to the USB port on your phone device.
Connect the split end of the EHS adapter to the Jabra Pro 94x0 or Jabra Go 6470 base. Plug the RJ10 connector into the socket marked with a "phone" symbol and the RJ45 connector into the socket marked "AUX" on the base.

Base setup:
Then follow the instructions on the Jabra Pro 94x0 or Jabra Go 6470 base SmartSetup Wizard.

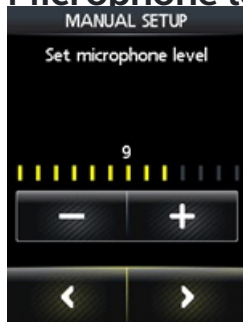Select the phone setting "Desk phone", then "Connect to a desk phone", "Manual".
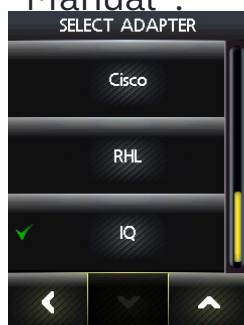
Select adapter type "IQ"

Set the phone set-up switch to position "A".

Microphone level setup:

We recommend setting the microphone volume to 7 out of 13.

Guided setup:
As a part of the installation, you can dial into your local Jabra Setup server, which will configure the audio path. Please follow the instructions shown on the display. If your Jabra Setup server is unavailable, please contact your local Jabra Support team.

Communication Manager setup:
Under the tab "Wideband Headset UI Control", the "Enabled" option must be selected for each terminal.
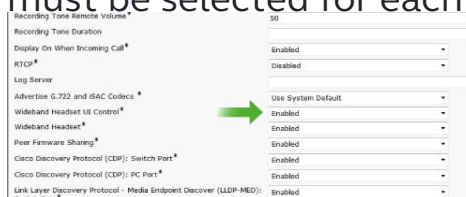
You must select the "Human Interface Phone" In combination with the Jabra Pro 9460 / 9465 / 9470 or Jabra Go 6470.
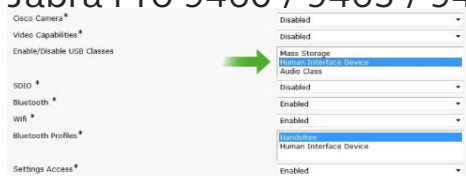
Under the tab "Enable/Disable USB Classes", you must select the "Audio Class" option for the Jabra GN93x0 series.