

# Jabra Freeway

## How do I adjust battery settings on my Android smartphone to ensure connection with my Jabra device?

### Prerequisites

One or more of the following Jabra apps:

- Jabra Sound+ version 2.7 or earlier
- Jabra Sport Life
- Jabra Assist

Jabra apps require Jabra Service to run in the background. However, Android battery optimization settings close these background apps. If Jabra Service is closed, then Jabra Sound+, Jabra Sport Life, and Jabra Assist will not be able to discover a connected Jabra device.

**To adjust battery settings to keep Jabra Service open, follow these steps. Note the steps may vary among Android devices.**

1. Open the Android settings app.
2. Select **Battery**.
3. Tap the three dots in the top right corner.
4. Select **Battery optimization**.
5. In the **Not optimized** dropdown, select **All apps**.
6. Tap **Jabra Service**.
7. Select **Don't optimize**.
8. Repeat steps 6 and 7 for the other Jabra apps.
9. Turn your smartphone off and on for these changes to take effect.

**To allow background activity, follow these steps.**

1. Open the Android settings app.

2. Select **Apps & Notifications**.
3. Choose to see all apps.
4. Select **Jabra Service** in the list.
5. Tap **Battery**.
6. Under **Manage battery usage**, enable **Background activity**.
7. Repeat steps 4-6 for the other Jabra apps.
8. Turn your smartphone off and on for these changes to take effect.