

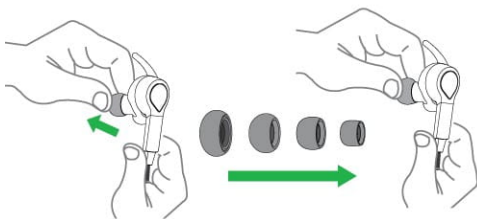
Jabra Sport Pulse Special Edition

Why does the heart rate monitor not respond when I run or cycle?

If the heart rate monitor does not respond during sustained physical exercise, it may be because the earphones do not fit properly and therefore, do not accurately detect your heart rate. See the fitting recommendations below, and view the Fitting guide in the Jabra Sport Life app.

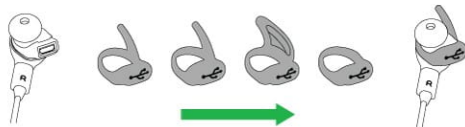
Select the correct EarGel size

For optimal audio experience, try each of the different EarGel sizes. They should fit tightly and securely in your ear.



Select the correct EarWing

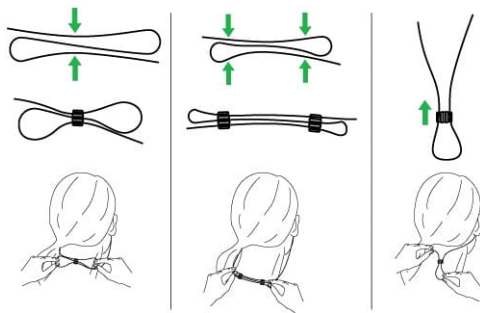
For the most secure fit during your workout, try each of the different EarWing styles. The top of the EarWing should fit tightly into the ridge of your ear.





Use the Fitclip

Optionally, use the Fitclip to secure the cable behind your neck.



Applicable products



**Jabra Sport Pulse
Special Edition**



**Jabra Sport Pulse
Wireless**