

Jabra Assist

Why is the Jabra Assist message readout not active in my headset?

Prerequisites

- [Jabra Assist - Android](#)

If Facebook Messenger Chat Heads are active, then Jabra Assist message readout in your headset is not active.

A Chat Head is a notification of a received message that shows a picture of the sender. When you use Chat Heads, you can view and reply to messages from the current screen without opening Facebook Messenger.

Applicable products



Jabra Elite 25e



**Jabra Elite 25e
(Silver)**



**Jabra Halo Smart
Black**



Jabra Halo Smart Red



**Jabra Halo Smart
Blue**