

Jabra Biz 1500 Mono USB

My Jabra headset does not have call controls. How do I ensure an audio connection from my desk phone when using my headset with the Jabra Link 950?

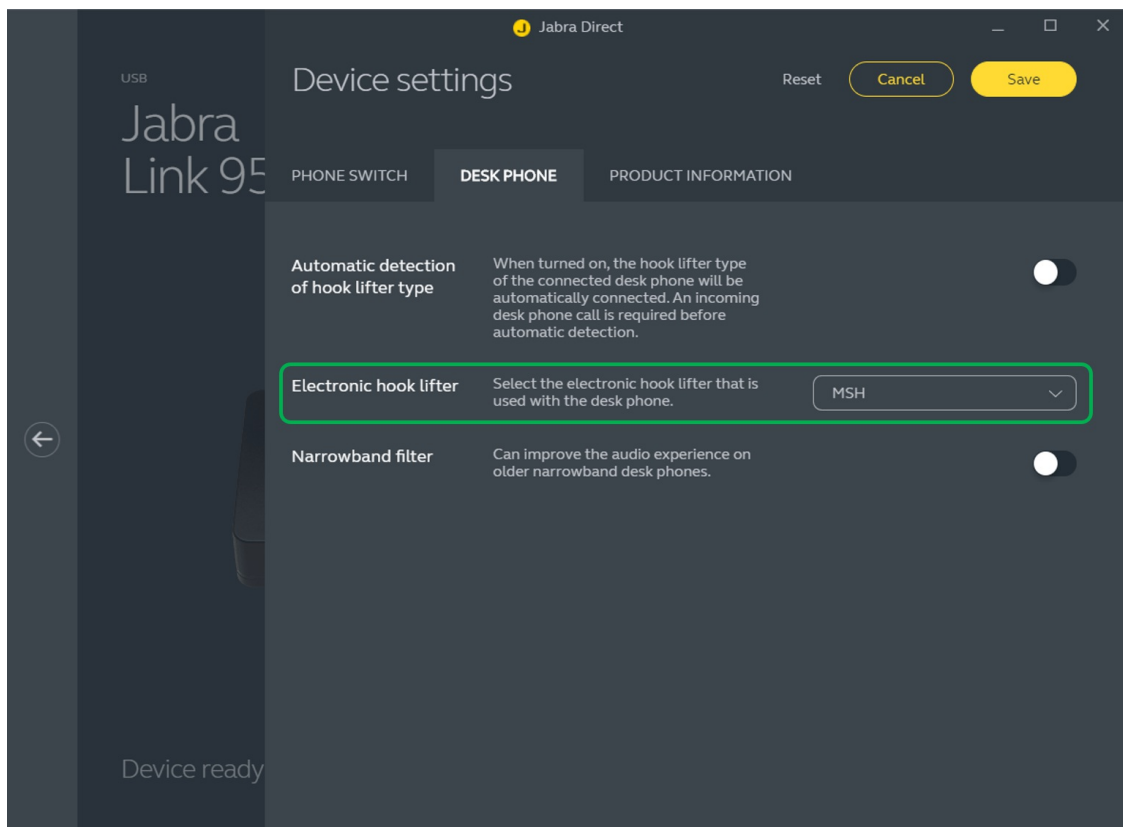
Prerequisites

- [Jabra Direct - latest version](#)

If you are connecting your Jabra headset to a desk phone using the Jabra Link 950, you may need to adjust the Jabra Link 950 settings using Jabra Direct. To adjust the settings, follow these steps.

1. Go to Jabra Direct > Device > Jabra Link 950 > Settings > Desk phone.
2. In **Automatic detection of hook lifter type**, click the slider to turn it off.
3. In **Electronic hook lifter**, select **MSH**.

This will enable the Jabra Link 950 to detect the audio stream from the desk phone and pass it to the headset.



4. Depending on your phone settings, you may also need to press the Headset button on your desk phone.

Note

- If your Jabra headset does have call controls, refer to the [Jabra Compatibility Guide](#) for relevant information.
- Images and text are for guidance purposes only. Actual images and text may vary depending on the connected device and updates to the software.