

Jabra Biz 1500 Mono USB

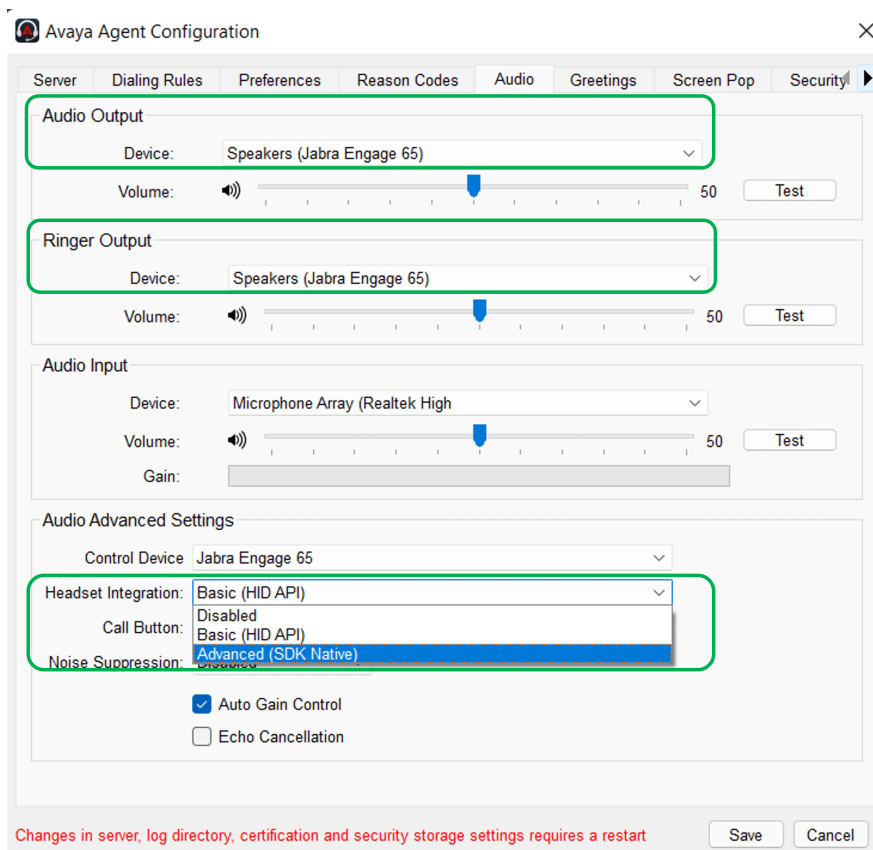
How do I set up my Jabra device to work with Avaya Agent for Desktop?

Prerequisite

- Avaya Agent for Desktop version 2.0.6.2.3001 or later

To select your Jabra device for use with Avaya Agent for Desktop, follow these steps.

1. Go to Avaya Agent Configuration > Audio.
2. In **Audio Output / Ringer Output**, select your Jabra device from the dropdown.
3. In Audio Advanced Settings > Headset Integration, select **Advanced (SDK Native)**.



Avaya Agent Configuration

Server | Dialing Rules | Preferences | Reason Codes | **Audio** | Greetings | Screen Pop | Security

Audio Output

Device: Speakers (Jabra Engage 65)

Volume: 50 Test

Ringer Output

Device: Speakers (Jabra Engage 65)

Volume: 50 Test

Audio Input

Device: Microphone Array (Realtek High)

Volume: 50 Test

Gain:

Audio Advanced Settings

Control Device: Jabra Engage 65

Headset Integration: Basic (HID API)

Call Button: Basic (HID API)

Noise Suppression: Advanced (SDK Native)

☒ Auto Gain Control

☐ Echo Cancellation

Changes in server, log directory, certification and security storage settings requires a restart

Save Cancel