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1. WELCOME

Thank you for using the Jabra Motion™ Office. We hope you enjoy it!

HEADSET FEATURES

- Motion sensor technology
- Power Nap for extended battery performance
- Intelligent volume control
- NFC technology
- Volume touch controls
- Voice controls
- HD Voice and A2DP music streaming audio
- Wireless freedom - Up to 100m/300ft
- Noise Blackout™ 3.0
- Wind noise protection
- Jabra SafeTone™
- Busylight indicator
- Adjustable height for perfect fit
TOUCHSCREEN BASE FEATURES

- 2.4 inch color touchscreen
- Desk phone, PC and Mac, and Bluetooth® mobile device connectivity
- Touchscreen-guided setup for desk phone, PC and Mac, and mobile device connections
- Touchscreen call control for all connected phones
- On-screen caller ID (mobile devices, PC and Mac only)
- Touchscreen Dial-pad (mobile devices and supported softphones only)
- Headset recharge docking cradle
2. PRODUCT OVERVIEW

Headset

Touchscreen base

Wall charger

Micro-USB cable (long)

Telephone cable

Soft pouch

Jabra Link™ 360

Eargels

Micro-USB cable (short)
2.1 TOUCHSCREEN BASE

Headset dock (Cannot be rotated)

Touchscreen

Kensington lock

Speaker

Busylight port

Telephone port

Handset port

AUX port

USB port

Power adapter port
2.2 HEADSET

- NFC zone
- Volume touch-sensitive panel
- Charging port
- Call button
- Busylight indicator
- LED indicators
- Voice and Mute microphone button
2.3 BLUETOOTH ADAPTER (JABRA LINK 360™)

The Bluetooth adapter (Jabra Link 360) is a plug-and-play Bluetooth adapter that connects the headset to your PC, without using the base.

**IMPORTANT!** The Bluetooth adapter and the Jabra Motion Office base should NOT be plugged in to a PC at the same time.
2.4 OPTIONAL ACCESSORIES

All accessories are available at jabra.com.

- Jabra Motion headset
- GN1000 handset lifter
- USB car charger
- Jabra Link 360
- Eargels (3 sizes)
- Soft pouch
- Base power supply
- Micro-USB cable
- Telephone cable
- USB power supply
- EHS cable (Jabra Link)
- Travel & Charge kit
3. HOW TO WEAR

3.1 HEIGHT ADJUSTMENT

Get the perfect fit for your ear by adjusting the height of the speaker up or down.
3.2 LEFT OR RIGHT WEARING-STYLE

The headset can be worn on the left or right ear. To switch ear:
1. Pull the speaker all the way down.
2. Rotate the speaker 180°.
3. Twist the eargel around to fit.

3.3 EARGEL POSITIONING

For optimal audio quality rotate the eargel for best fit (only applicable to oval-shaped eargels). It is recommended to try all three eargel sizes to find the optimal fit.
4. HOW TO CHARGE

4.1 CHARGE USING THE BASE

When the headset is docked in the base, and the base is connected to power, the headset will be charged. The battery indicator on the touchscreen indicates that the headset is charging.

4.2 CHARGE USING THE USB CABLE

Plug the headset into any available USB port on your PC using the supplied USB cable.
### 4.3 Battery Status on the Headset

<table>
<thead>
<tr>
<th>IN USE</th>
<th>WHEN CHARGING</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image1" alt="Battery Icon" /></td>
<td>50% - 100%</td>
</tr>
<tr>
<td><img src="image2" alt="Battery Icon" /></td>
<td>10% - 50%</td>
</tr>
<tr>
<td><img src="image3" alt="Battery Icon" /></td>
<td>0% - 10%</td>
</tr>
</tbody>
</table>

**Note:** It takes up to 2 hours to fully charge the headset.
5. HOW TO CONNECT

5.1 CONNECT USING THE SETUP WIZARD (RECOMMENDED)

1. Plug the Jabra Motion Office base into a power supply.
2. The setup wizard automatically starts the first time the base is turned on.

**NOTE:** The setup wizard can be accessed at any time via the touchscreen menu (tap on the touchscreen to open the settings menu, and then tap ‘Phone Settings’ > ‘Setup wizard’).
5.2 CONNECT TO A DESK PHONE

DESK PHONE WITH A HEADSET PORT
This type of desk phone has a dedicated headset port (usually at the back of the phone).

1. Plug the supplied telephone cable into the port marked  on the Jabra Motion Office base.
2. Connect the telephone cable to the headset port  on the desk phone.
DESK PHONE WITHOUT A HEADSET PORT
This type desk phone does not have a dedicated headset port.

1. On the desk phone, unplug the handset cable from the phone body
2. Connect the handset cable to the port marked 📞 on the base
3. Plug the supplied telephone cable into the port marked 📞 on the base
4. Connect the telephone cable into the handset port on the desk phone.
5.3 CONNECT TO A PC OR MAC

Connecting to a PC or Mac allows connectivity with a softphone (e.g. Skype). Supported softphones have full functionality with the headset, such as answering and ending calls with the headset multi-function button.

1. Plug the supplied USB cable into the port marked on the Jabra Motion base and then into your PC or Mac.
3. Tap on the touchscreen to open the settings menu, and then tap ‘Phone Settings’ > ‘Enable Softphone’. If your softphone is not supported, select ‘None (audio only)’.
5.4 CONNECT WITH A BLUETOOTH DEVICE

CONNECT USING THE HEADSET
1. While pressing the **Call** button, open the flip boom-arm. Release the **Call** button when the Bluetooth light flashes blue.
2. Wear on the ear and follow the voice-guided connection instructions.

CONNECT USING THE TOUCHSCREEN
1. Tap the tool icon 📱 on the touchscreen to open the settings menu, and then tap ‘Phone Settings’ > ‘Mobile phone’ > ‘Setup mobile phone’.
2. Follow the touchscreen instructions to connect to your Bluetooth device.
5.5 CONNECT WITH AN NFC DEVICE

1. Ensure that NFC is enabled on your mobile device.
2. Open the flip boom-arm on the headset.
3. Locate and gently tap the NFC zone on the headset against the NFC zone on your mobile device. The mobile device will announce that the headset is now paired when the connection is successful.

**NOTE:** NFC devices have NFC implemented in different ways. The size and sensitivity of the NFC zone and how to connect the headset may vary between devices.
5.6 TRANSFER AUDIO BETWEEN NFC DEVICE AND HEADSET

To transfer a call to/from the headset to your connected NFC device, gently tap the NFC zones of the headset and device.

NOTE: NFC devices have NFC implemented in different ways. Depending on the NFC device, this feature might not be available.
5.7 CONNECT USING THE BLUETOOTH ADAPTER (JABRA LINK 360)

The Bluetooth adapter (Jabra Link 360) is a plug-and-play Bluetooth adapter that connects the headset to your PC, without need for the base.

The Bluetooth adapter and the headset are already pre-paired.

1. Plug the Bluetooth adapter (Jabra Link 360) into any available USB port on your PC.
2. Open the flip boom-arm on the headset to connect the headset to the Bluetooth adapter.
3. The connection is established when the LED on the Bluetooth adapter stops flashing and shows a solid blue light.

**IMPORTANT!** The Bluetooth adapter and the Jabra Motion Office base should NOT be plugged in to a PC at the same time.
5.8 RECONNECT WITH THE BLUETOOTH ADAPTER

1. Remove the Bluetooth adapter (Jabra Link 360) from the PC.
2. While pressing the Call button, open the flip boom-arm on the headset. Release the Call button when the Bluetooth indicator flashes blue.
3. Wear the headset and follow the voice-guided pairing instructions.
4. Plug the Bluetooth adapter into the PC to automatically connect to the headset. Connection can take up to 1 minute.
6. HOW TO USE

6.1 USING THE TOUCHSCREEN

The Jabra Motion Office touchscreen enables you to connect and configure the Jabra Motion Office, manage call handling, and manage the base, headset and phone settings.

Tap the screen with your finger to activate icons, scroll up/down a menu, select a target phone and make, answer or end calls.
<table>
<thead>
<tr>
<th>Action</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tap a connected device to switch primary device</td>
<td></td>
</tr>
<tr>
<td>Tap to start a call on the selected primary device</td>
<td></td>
</tr>
<tr>
<td>Tap to end the current call</td>
<td></td>
</tr>
<tr>
<td>Tap to mute the current call. Tap again to unmute</td>
<td></td>
</tr>
<tr>
<td>Indicates current battery level</td>
<td></td>
</tr>
<tr>
<td>Indicates the headset is docked</td>
<td></td>
</tr>
<tr>
<td>Indicates an open audio connection between the base and the headset. If the headset icon has an WB on it, it indicates HD voice audio is active</td>
<td></td>
</tr>
<tr>
<td>Tap to open the settings menu. The menu is only available when not on a call</td>
<td></td>
</tr>
<tr>
<td>Tap to open the call options menu. The menu is only available when on a call</td>
<td></td>
</tr>
<tr>
<td>Tap to activate voice commands on your phone</td>
<td></td>
</tr>
</tbody>
</table>
6.2 USING THE HEADSET

Volume touch-sensitive panel

Call button

Busylight indicator

LED indicators

Voice and Mute microphone button
On/off
Open or close the flip boom-arm

Open phone line (make a call)
When not on a call, press and hold (2 secs) the Call button on the headset. Desk phone or Softphone (PC) only.

Answer call
Open the flip boom-arm, or tap the Call button if the boom-arm is open

End call
Close the boom-arm, or tap the Call button

Talk time status
When not on a call, tap the Call button to hear the remaining talk time

Reject call
Double-tap the Call button when there is an incoming call

Redial last number
Double-tap the Call button when not on a call

Adjust speaker volume
Slide a finger up/down the Volume touch-sensitive panel

Voice commands
Tap the Voice and Mute microphone button when not on a call, until you hear 'Say a command'. Say 'What can I say?' for a list of voice commands

Mute/un-mute microphone
Tap the Voice and Mute microphone button during a call to mute the microphone. Tap again to un-mute.
6.3 MULTIPLE CALL HANDLING

The headset or base can accept and handle multiple calls simultaneously.

**HEADSET**

<table>
<thead>
<tr>
<th>Action</th>
<th>Instructions</th>
</tr>
</thead>
<tbody>
<tr>
<td>End current call and answer incoming call</td>
<td>Tap the Call button</td>
</tr>
<tr>
<td>Switch between held call and active call</td>
<td>Press and hold (2 secs) the Call button</td>
</tr>
<tr>
<td>Put current call on hold and answer incoming call</td>
<td>Press and hold (2 secs) the Call button</td>
</tr>
<tr>
<td>Reject incoming call</td>
<td>Double-tap the Call button</td>
</tr>
</tbody>
</table>
6.4 BUSYLIGHT

The Busylight indicator on the headset has 2 features.

**Incoming call**
(fast flash)  

**On a call**
(slow flash)

An external Jabra Busylight™ can also be connected to the base via the busylight port.

**NOTE:** The Busylight indicator in the headset is default enabled, and can be disabled using Jabra Direct or the Jabra Connect app.
7. MOTION SENSOR CONTROLS

7.1 CALL ASSIST

If the flip boom-arm is open, simply pick up the headset from the desk to your ear to automatically answer an incoming call.

**NOTE:** Call Assist is default enabled, and can be disabled using Jabra Direct or the Jabra Connect app.
7.2 POWER NAP

To extend battery life always close the flip boom-arm when the headset is not in use. If the flip boom-arm is left open the headset will enter Power Nap mode when it has not been moved for 60 minutes (when Bluetooth connected), or 15 minutes (when Bluetooth not connected). The headset will announce ‘Power Off’ when it enters Power Nap mode.

To exit Power Nap mode, move or pick up the headset. The headset will announce ‘Power On’ when exiting Power Nap mode.

![ZzZ](image)

**NOTE:** If the headset is in Power Nap mode for 24 hours, the headset will automatically turn off 100% to preserve battery. To turn the headset back on, close the flip boom-arm and then open it.

Power Nap is default enabled, and can be disabled using Jabra Direct or the Jabra Connect app.
7.3 INTELLIGENT VOLUME CONTROL

The headset uses Intelligent Volume Control to adjust the headset speaker volume depending on the motion of the wearer, and the sounds of the surrounding environment (e.g. automatically increasing the speaker volume on an active call when walking or entering a noisy environment).

**NOTE:** Intelligent Volume Control is default enabled, and can be disabled in Jabra Direct or the Jabra Connect app.
8. SOFTWARE

8.1 JABRA CONNECT™

Jabra Connect is a smartphone app designed to be used when connected to the headset via the Bluetooth adapter (without the base). The app enables call control and configuration of Jabra Motion Office headset.

Android download - Google Play
iOS download - App Store

8.2 JABRA DIRECT™

Jabra Direct is PC software designed to support, manage and enable optimal functionality for Jabra devices. It is highly recommended to download and install Jabra Direct.

Download the latest version - jabra.com/direct

8.3 UPDATE HEADSET FIRMWARE

Firmware updates improve performance or add new functionality to Jabra devices. Firmware can be updated using Jabra Direct.
8.4 CUSTOMIZE HEADSET SETTINGS

Jabra Motion Office settings can be customized using Jabra Direct, Jabra Connect mobile app or the Touchscreen settings menu.

**JABRA CONNECT, JABRA DIRECT & TOUCHSCREEN SETTINGS**
- Busylight indicator
- Power Nap mode
- Intelligent Volume Control
- Voice controls
- Sound profiles (equalizer)
- Mute reminder tone
- Call assist

**JABRA DIRECT & TOUCHSCREEN ONLY SETTINGS**
- Jabra Safetone™
- Wireless range (and density performance)
- Automatic PC Audio detection
- Target softphone for outgoing calls
- Connect/Pairing (Headset and Bluetooth adapter)
- Base settings (e.g. touchscreen language, touchscreen backlight level, touchscreen ringer volume)
9. ADVANCED FEATURES

9.1 WIRELESS RANGE

The wireless range of the headset, the base or Bluetooth adapter (Jabra Link 360) can be changed using the touchscreen, or using Jabra Direct on your PC.

By default, the wireless range is set to Normal. If many units are in close vicinity it is recommended to set the wireless range to Low or Very Low to improve the audio quality and density performance.

CHANGE HEADSET WIRELESS RANGE
1. Tap the on the touchscreen.
2. Tap Base settings > Wireless range.
3. Tap to select the wireless range required: Very low, Low or Normal. Normal is default selected.
4. Tap confirm to apply the settings, and reset the base.

CHANGE BLUETOOTH ADAPTER WIRELESS RANGE
The Bluetooth adapter’s wireless range can be adjusted between Normal (default), Low and Very low using Jabra Direct.
WIRELESS RANGE INFORMATION
The Jabra Motion Office and the Jabra Link 360 support a maximum wireless range of up to 100m (300ft). Maximum range between the headset and a mobile device e.g. a smartphone or tablet is up to 10m (33ft). Physical obstructions and electromagnetic interference may shorten this range.

Headset sound quality may slowly deteriorate the further the headset is away from the touchscreen base, Bluetooth adapter or mobile device, and may improve the closer the headset is to the touchscreen base, Bluetooth adapter or the mobile device.

HEADSET OUT OF RANGE
If the headset is on a call when moved out of range the audio will be lost, however the call will remain active for 120 seconds. To restore audio to the call, move the headset back into range of the touchscreen base, Bluetooth adapter or the mobile device.
9.2 VOICE COMMANDS

Voice commands are on by default. To turn voice commands on/off:

1. Press and hold the **Voice and Mute microphone** button while opening the flip boom-arm.
2. Release the **Voice and Mute microphone** button when the flip boom-arm is open.

**NOTE:** Voice commands can be disabled in Jabra Direct, the Jabra Connect app, or by using the headset.

**CHANGE VOICE LANGUAGE**

The default language for voice commands and voice guidance can be changed using Jabra Direct.
9.3 HOT DESKING

Connect any Jabra Motion headset to any Jabra Motion Office Base. Headset must have the latest firmware version installed.

When a new Jabra Motion headset is docked into any Jabra Motion Office base, the touchscreen will prompt you that a new headset had been detected. Tap ‘Yes’ to accept the new headset, or tap ‘No’ to reject the new headset.

9.4 THEFT PROTECTION

The Jabra Motion Office base has a Kensington Security Slot for attaching a security cable. To secure the base to your desk, attach any safety cable usable with the Kensington Security Slot.
10. SUPPORT

10.1 FAQ

View the full FAQ at jabra.com/motionoffice.

10.2 SAFETONE COMPLIANCE MODE

For compliance with EU Directive 2003/10/EC (Noise at work) and Australian G616 guidelines set the headset into the desired compliance/guideline mode.

1. Install Jabra Direct
2. Open Jabra Direct and set the desired mode by ticking off the box ‘SafeTone protection’ in the section ‘Audio protection’.

Alternatively Safetone can be enabled using the touchscreen. Open the settings menu, and select ‘Headset Settings’ and then ‘Audio Protection’

FOR TCO COMPLIANCE:

1. Install Jabra Direct.
2. Open Jabra Direct and set the desired mode by adjusting the ‘Wireless range’ to ‘Low’ or ‘Very low’.
10.3 HOW TO CARE FOR YOUR HEADSET

- Always store the headset with the power off and safely protected.
- Avoid storage at extreme temperatures (above 35°C/95°F or below -20°C/-4°F). This can shorten battery life and may affect headset operation.
- Do not expose the headset to rain/liquids.
# 11. TECHNICAL SPECIFICATIONS

<table>
<thead>
<tr>
<th>HEADSET</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Weight:</td>
<td>17.5g</td>
</tr>
<tr>
<td>Dimensions:</td>
<td>L 53.5mm x W 16mm x H 24mm</td>
</tr>
<tr>
<td>Microphones:</td>
<td>2 Omni-directional microphones with Jabra Noise Blackout technology</td>
</tr>
<tr>
<td>Speaker:</td>
<td>Micro dynamic, 14.8mm</td>
</tr>
<tr>
<td>Operating range:</td>
<td>Up to 100m (300 feet), Class 1</td>
</tr>
<tr>
<td>Bluetooth version:</td>
<td>4.0</td>
</tr>
<tr>
<td>Paired devices:</td>
<td>Up to 8 stored devices, 2 connected devices at same time (Multiuse™)</td>
</tr>
<tr>
<td>Supported Bluetooth profiles:</td>
<td>A2DP (v1.6), Hands free profile (v1.6), Headset profile (v1.2)</td>
</tr>
<tr>
<td>Talk time:</td>
<td>Up to 8 hours Up to 6.5 hours (with Busylight on)</td>
</tr>
<tr>
<td>Standby time:</td>
<td>Up to 15 days</td>
</tr>
<tr>
<td>Operating temperature:</td>
<td>-10°C to 60°C (14°F to 140°F)</td>
</tr>
<tr>
<td>Storage temperature:</td>
<td>-20°C to 35°C (-4°F to 95°F)</td>
</tr>
<tr>
<td>AC power supply</td>
<td>100-240V, 50-60Hz</td>
</tr>
<tr>
<td>Pairing passkey or PIN:</td>
<td>0000</td>
</tr>
<tr>
<td>TOUCHSCREEN BASE</td>
<td>DESCRIPTION</td>
</tr>
<tr>
<td>------------------</td>
<td>-------------</td>
</tr>
<tr>
<td>Dimensions:</td>
<td>L 160mm x W 94mm x H 82mm</td>
</tr>
<tr>
<td>Touchscreen:</td>
<td>2.4 inch touch-sensitive TFT. QVGA resolution</td>
</tr>
<tr>
<td>Audio:</td>
<td>Built-in speaker</td>
</tr>
<tr>
<td>Audio bandwidth:</td>
<td>HD voice (wideband), A2DP (music streaming), Narrowband,</td>
</tr>
<tr>
<td>Desk phone connections:</td>
<td>RJ-9 for handset, RJ-9 for phone body (or headset port), RJ-45 for AUX (for electronic hookswitch or GN1000 handset lifter)</td>
</tr>
<tr>
<td>Remote call control standards:</td>
<td>GN1000, Jabra IQ EHS, Cisco, DHSG and MSH. Each requires additional cabling and/or equipment available separately; more may become available in future and added via firmware upgrade. GN1000 is supported by default and requires no additional configuration</td>
</tr>
<tr>
<td>PC connector:</td>
<td>Micro-USB</td>
</tr>
<tr>
<td>Busylight connector:</td>
<td>2.5mm jack connector (available as an accessory)</td>
</tr>
<tr>
<td>Theft protection:</td>
<td>Kensington Security Slot standard</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>BLUETOOTH ADAPTER (JABRA LINK 360)</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>PC connection:</td>
<td>USB 2.0</td>
</tr>
<tr>
<td><strong>BLUETOOTH ADAPTER</strong> (JABRA LINK 360)</td>
<td><strong>DESCRIPTION</strong></td>
</tr>
<tr>
<td>--------------------------------------</td>
<td>-----------------</td>
</tr>
<tr>
<td>Bluetooth version:</td>
<td>4.0</td>
</tr>
<tr>
<td>Bluetooth range:</td>
<td>Up to 100m (300 feet), Class 1</td>
</tr>
<tr>
<td>Bluetooth profiles:</td>
<td>A2DP (v1.2), Hands free profile (v1.6)</td>
</tr>
<tr>
<td>Simultaneous Bluetooth connections:</td>
<td>1</td>
</tr>
<tr>
<td>Bluetooth audio bandwidth:</td>
<td>HD voice (wideband), A2DP</td>
</tr>
<tr>
<td>Visual indicators:</td>
<td>Multicolor LED</td>
</tr>
</tbody>
</table>