

JABRA XPRESS

Futureproof your
headset investment

Jabra®

Jabra Xpress is a web based solution that lets you deploy software, firmware and settings for an infinite number of USB Jabra headsets 100% remotely. There are two key benefits of using Jabra Xpress; for new device installation and mass deployment, and for updating and managing existing headsets and audio devices.

NEW HEADSET INSTALLATION

Manual deployment of headsets as part of UC roll-outs can be time consuming. Jabra Xpress offers a fast and cost-effective alternative, reducing the time needed for configuration from two working days to just one hour for 250 headsets*. After installation, standard settings can be deployed to specific user groups, ensuring that all headsets are aligned with corporate policies. In summary, this means a faster Return on your UC investment.

DEVICE MANAGEMENT

Future proof your Jabra Headsets and audio devices with Jabra Xpress. Centralise and manage all software and firmware updates scheduled to a time that suits you, via the MSI package. Developed for companies, which already use PC-based telephony or are planning a transition to UC, Jabra Xpress helps with five important IT management tasks:

• Easy and time saving

Jabra Xpress includes tools for easy customisation of Jabra device MSI packages, with software and headset configurations for remote deployment – all via standard deployment systems.

• Asset management

The new software adds an extension (Jabra device WMI provider) to the company's existing asset management tools, providing an overview of the complete portfolio of Jabra USB devices installed in the IT network.

• Fast updates

The new generation of future proof Jabra headsets are 100% software-based. Whenever headset firmware



updates are available, IT management can schedule deployment of new features and enhancements to all users in less than an hour – a task that would normally take days.

• Change of headset settings

New settings can be deployed remotely to specific groups of users, ensuring that all headsets are updated and aligned with corporate policies.

• Compatible with standard deployment software

Jabra Xpress is based on standard Microsoft technology (MSI / WMI) so it's compatible with leading deployment systems such as Microsoft System Center Configuration Manager, IBM Tivoli and Symantec Altiris. For system requirements, see technical details on the next page.

REASONS TO CHOOSE JABRA XPRESS

Easy and time-saving

– Jabra Xpress includes tools for easy customisation of Jabra device MSI packages

Fast updates and asset management

– Get an overview of the complete portfolio of Jabra USB devices installed in your IT network

Change of headset settings

– Deploy new settings remotely to specific groups of users

* Jabra time study. Deployment of 250 Jabra PRO™ 9450 headsets set up for Microsoft Office Communicator.

FEATURE	BENEFIT
Jabra Xpress online MSI configuration tool	<ul style="list-style-type: none"> - No need for local application to generate Jabra MSI software packages - Upload previously generated Jabra Xpress MSI packages and modify to new corporate policies - Simple e-mail notification when new benefits/software solutions are ready for mass deployment
Remote update of Jabra Direct components and Jabra USB devices with new firmware and settings	<ul style="list-style-type: none"> - Save time and money, increase IT management productivity and improve headset ROI - Extend service life of products and make the headset investment future proof with easy deployment of new features and drivers - Create a “corporate headset image” that complies with corporate policies and legislation - Diagnostic information via Windows Event Log
Jabra Xpress WMI provider for Jabra USB devices	<ul style="list-style-type: none"> - Provides overview of Jabra USB devices that are currently connected to the PC and Jabra USB devices that have previously been connected to the PC - The following device information will be provided: Device ID, Name, Vendor ID, Product ID, Connect status & time, Firmware Version, Serial number, SKU number, Configuration time stamp

TECHNICAL REQUIREMENTS

Works with all leading IT deployment tools	MSI packages created in Jabra Xpress can be deployed via any deployment tool that supports the Microsoft MSI and WMI standard, e.g. Microsoft System Center Configuration, Microsoft System Center Operations, IBM Tivoli Endpoint Manager, Dell KACE, Big FIX, Wyse for Windows installer, Flexera or Symantec Altiris.
Compatible with all Jabra professional UC audio devices	Jabra PRO™ 9400 Series, Jabra PRO™ 900 USB Series, Jabra GO™ 6470, Jabra LINK 350 & 3660 BT Dongle, Jabra Motion UC & Office, Jabra GN2000 USB, Jabra BIZ™ 2300 Series, Jabra BIZ™ 2400 Series, Jabra EVOLVE Series, Jabra UC Voice™ 150, 250, 550, 750, Jabra SPEAK 410 & 510 (speaker phone) Jabra LINK 850, Jabra LINK 220, 220A, 230, 260, 265 & 280 QD to USB Adaptor, Jabra DIAL 550, Jabra Handset 450 Cisco, Jabra SPEAK 450 Cisco and new USB products to come.
IT admin PC requirements	<p>In order for the PC of the IT administrator to access Jabra Xpress online MSI package tool it should meet the following minimum requirements:</p> <ul style="list-style-type: none"> - Internet access - Silverlight 5.x - Internet Explorer 8.x - Chrome 21.x - Firefox 15.x