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THANK YOU

Thank you for purchasing the Jabra EXTREME2 Bluetooth® wireless technology headset. We hope you enjoy it! This instruction manual will get you started and ready to make the most of your headset.

ABOUT YOUR Jabra EXTREME2

A  Answer/end button
B  On/off button
C  LED light
D  Charging socket
E  Volume up/volume down
F  Microphones
G  Earhook
H  Eargels
WHAT YOUR HEADSET DOES

Your Jabra EXTREME2 lets you do all this:
- Answer calls
- End calls
- Reject calls*
- Voice dialing*
- Last number redialing*
- Call waiting*
- Put call on hold*
- Mute
- Multiuse™ - being connected to two Bluetooth® devices at the same time
- Play music*

Specifications
- Talk time up to 5½ hours / standby time up to 10 days
- Rechargeable battery with charging option from AC power supply, PC via USB charger or car charger
- Multi-colored light for status and battery indicator
- Quiet mode – turns light off after one minute
- Size: L 48.3 x W 17.9 x H 23.4 mm (L 1.9 x W 0.7 x H 0.9 in)
- Weight: 10 grams (0.35 oz)
- Noise Blackout™ with dual microphones
- Digital sound enhancement via DSP technology
- Noise reduction on transmitted and received audio
- Noise dependent volume control*
- Automatic volume adjustment on receive audio
- Acoustic shock protection
- Qualified for Bluetooth® Specification version 3.0, supporting Headset and Hands-Free Profiles for phone conversations and Advanced Audio Distribution Profile (A2DP) for streaming music
- e-SCO for enhanced audio quality
- 128 bit encryption
- Operating range up to 10 meters (approx. 33 feet)

* Phone dependent
**Jabra EXTrEME2**

The Jabra EXTrEME2 is loaded with voice announcements that talks you through setup and daily operation. In the table below you can see the most common announcements.

<table>
<thead>
<tr>
<th>EXTREME2 announcements to you</th>
<th>What it means</th>
</tr>
</thead>
<tbody>
<tr>
<td>“Power on”</td>
<td>Announced when EXTREME2 is turned on</td>
</tr>
<tr>
<td>“Power off”</td>
<td>Announced when EXTREME2 is shut down</td>
</tr>
<tr>
<td>“Call ended”</td>
<td>You end a call</td>
</tr>
<tr>
<td>“Welcome! You are now ready for pairing. Go to the Bluetooth menu on your phone. (5 seconds delay) Turn on or enable Bluetooth. (5 seconds delay) Search for devices and select your Jabra hands free device. Select pair or OK. If asked for a PIN code enter 0000”</td>
<td>The EXTREME2 is in pairing mode. Announced automatically when powered on the first time and whenever EXTREME2 is put into pairing mode.</td>
</tr>
<tr>
<td>“Pairing failed”</td>
<td>Announced if pairing fails</td>
</tr>
<tr>
<td>“Pairing cancelled”</td>
<td>You cancel pairing</td>
</tr>
<tr>
<td>“Connected”</td>
<td>Announced when EXTREME2 is connected to a phone</td>
</tr>
<tr>
<td>“Disconnected”</td>
<td>Announced if a connected phone/device is turned off, goes out of range or has BT disabled while in range and while the headset is still turned on.</td>
</tr>
<tr>
<td>“No device found”</td>
<td>You tap the answer/end button to get connection status but the Bluetooth® device is not on or in range.</td>
</tr>
<tr>
<td>-------------------</td>
<td>--------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>“Battery level is low/medium/high”</td>
<td>“Battery level is high” is announced when battery has more than 2 hours talk time left. “Battery level is medium” is announced when battery has ½-2 hours talk time left. When there is less than ½ hour talk time left “Battery level is low” is announced.</td>
</tr>
<tr>
<td>“Call from &lt;name from phone address book or number&gt;”</td>
<td>Announced when incoming call and if the device supports Caller ID (PBAP)</td>
</tr>
<tr>
<td>“Unknown caller”</td>
<td>You have an incoming call from a person with a restricted phone number.</td>
</tr>
<tr>
<td>“Redialing”</td>
<td>You do last number redial.</td>
</tr>
</tbody>
</table>

**GETTING STARTED**

You should follow three steps before using your headset

1. **Charge your headset**
2. **Activate Bluetooth® on your mobile phone (refer to the manual for your Mobile phone)**
3. **Pair your headset to your mobile phone**

The Jabra EXTREME2 is easy to operate. The answer/end button on the headset performs different functions depending on how long you press it.
### Instruction and Duration of press

<table>
<thead>
<tr>
<th>Instruction</th>
<th>Duration of press</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tap</td>
<td>Press briefly</td>
</tr>
<tr>
<td>Double Tap</td>
<td>2 quickly repeated taps</td>
</tr>
<tr>
<td>Press</td>
<td>Approx: 1 second</td>
</tr>
<tr>
<td>Press and hold</td>
<td>Approx: 5 seconds</td>
</tr>
</tbody>
</table>

### Charge YOUR HEADSET

Make sure that your headset is fully charged before you start using it (duration app. 2 hours). Use the AC power supply to charge from a power socket. When the light indicator (LED) has a solid light, your headset is charging. When the LED light is solid green and goes into quiet mode, your headset is fully charged. Use only the charger provided in the box - do not use chargers from any other devices as this may damage your headset.

![Charging icon]

#### Charge Level

<table>
<thead>
<tr>
<th>Charge Level</th>
<th>What you see</th>
</tr>
</thead>
<tbody>
<tr>
<td>Less than 50% charged</td>
<td>Solid red</td>
</tr>
<tr>
<td>50% - 100% charged</td>
<td>Solid yellow</td>
</tr>
<tr>
<td>Fully charged</td>
<td>Solid green for 60 seconds then off</td>
</tr>
</tbody>
</table>

Please note: The lifetime of the battery will be significantly reduced if your device is left uncharged for a long period. We therefore recommend that you recharge your device at least once a month.
TURNING YOUR HEADSET ON AND OFF

- Slide the on/off button forward on the side of the headset to turn on the headset. The LED will flash green for a second when the headset is on.
- Slide the on/off button backward to turn off the headset.

PAIRING IT WITH YOUR PHONE

Headsets are connected to phones using a procedure called ‘pairing’. By following a few simple steps, a phone can be paired with a headset in a matter of minutes.

As described in the section JABRA VOICE GUIDANCE above the pairing process is supported by voice prompts.

1. Put the headset in pairing mode
   - When you turn on your Jabra EXTREME2 for the first time, the headset will automatically start up in pairing mode – i.e. it is discoverable for your phone. When the headset is in pairing mode the LED is flashing blue.

2. Set your Bluetooth® phone to ‘discover’ the Jabra EXTREME2
   - Follow your phone's instruction guide. First make sure that Bluetooth® is activated on your mobile phone. Then set your phone to discover the headset. This usually involves going to a ‘setup,’ ‘connect’ or ‘Bluetooth®’ menu on your phone and selecting the option to ‘discover’ or ‘add’ a Bluetooth® device.*

3. Your phone will find the Jabra EXTREME2
   - Your phone will find the headset under name “Jabra EXTREME2”. Your phone then asks if you want to pair with the headset. Accept by pressing ‘Yes’ or ‘OK’ on the phone and confirm with the passkey or PIN = 0000 (4 zeros). Your phone will confirm when pairing is complete.

* Phone dependent
In case of unsuccessful pairing, put the Jabra EXTREME2 into pairing mode manually. Make sure the headset is on. Press and hold the answer/end button for approximately 5 seconds until the LED is flashing blue.

(Best Buy customers please note: On headsets purchased before October 2011 the indicator light is solid when pairing)

WEARING STYLE
The Jabra EXTREME2 is ready to be worn with or without the ear hook. The ear hook can be removed and the headset can be used with the Ultimate-Comfort Eargels™.

The Ultimate-Comfort Eargels™ can be used for both left and right wearing.

The Ultimate-Comfort Eargels™ come in two different styles to fit any ear.

You can also twist the eargel slightly to optimize the fit and comfort.

For optimal performance, wear the Jabra EXTREME2 and your mobile phone on the same side of your body or within line of sight. You will get better performance when there are no obstructions between your headset and your mobile phone.

HOW TO
Answer a call
- Tap the answer/end button on your headset to answer a call.

* Phone dependent
End a call
- Tap the answer/end button to end an active call.

Reject a call*
- Press the answer/end button when the phone rings to reject an incoming call. Depending on your phone settings, the person who called you will either be forwarded to your voice mail or will hear a busy signal.

Make a call
- When you make a call from your mobile phone, the call will (subject to phone settings) automatically transfer to your headset. If your phone does not allow this feature, tap on the Jabra EXTREME2’s answer/end button to transfer the call to the headset.

Activate voice dialing*
- Press the answer/end button. For best results, record the voice dialing tag through your headset. Please consult user manual of your phone for more information about using this feature.

Redial last number*
- Double tap the answer/end button when the headset is on and not used.

Adjust sound and volume*
- Tap the volume up or down to adjust the volume.

Mute/un-mute
- To mute, press both volume up and down at the same time. A low beep alert plays during a muted call.
- To un-mute, tap either of the volume buttons.

Call waiting and placing a call on hold*
- This lets you put a call on hold during a conversation and answer a waiting call.
- Press the answer/end button once to put the active call on hold and answer the waiting call.
- Press the answer/end button to switch between the two calls.
- Tap the answer/end button to end the active conversation.

* Phone dependent
Battery indicator
- Tap one of the volume buttons to see the battery level.

<table>
<thead>
<tr>
<th>Battery level / Remaining talk time</th>
<th>what you see</th>
</tr>
</thead>
<tbody>
<tr>
<td>0 – 0,5 hours</td>
<td>1 red flash</td>
</tr>
<tr>
<td>0,5 – 2 hours</td>
<td>1 yellow flash</td>
</tr>
<tr>
<td>2 – 5,5 hours</td>
<td>1 green flash</td>
</tr>
</tbody>
</table>

Using your Jabra EXTREME2 with two mobile devices at the same time

The Jabra EXTREME2 supports Advanced MultiUse™ and is capable of having two mobile phones (or other Bluetooth® devices) connected at the same time. This will give you the freedom of having only one headset to operate both of your mobile phones/devices.

When you have two active phones/devices connected you will hear “Two devices connected”. In this state the phone paired last will be used for voice dialing. When two phones are connected you can place and answer calls on both and switch between the two. If you are on a call and receive a second call you will be alerted by a tone. You can then:
- Put the first call on hold and accept the incoming call by pressing the Answer/end button
- Switch between the two active calls by pressing the Answer/end button again
- Tap the Answer/end button once to end the first call and accept the new incoming call
- Reject the incoming call
  Double tap the **Answer/end** button on your headset

**WHAT THE LIGHTS MEAN**

<table>
<thead>
<tr>
<th>What you see</th>
<th>Battery level/Talk time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Flashing blue light</td>
<td>Incoming call</td>
</tr>
<tr>
<td>Flashing blue light every five seconds</td>
<td>In Standby mode and connected to mobile phone (only for 30 seconds then off)</td>
</tr>
<tr>
<td>Flashing green light</td>
<td>In standby mode – not connected (only for 30 seconds then off)</td>
</tr>
<tr>
<td>Flashing blue light (slow)</td>
<td>Active call</td>
</tr>
<tr>
<td>Red light for 1 second</td>
<td>Remaining talk time less than ½ hour</td>
</tr>
<tr>
<td>Yellow light for 1 second</td>
<td>Remaining talk time between ½-2 hours</td>
</tr>
<tr>
<td>Green light for 1 second</td>
<td>Remaining talk time is over 2 hours</td>
</tr>
<tr>
<td>Flashing purple light</td>
<td>Connected in A2DP streaming music (only for 30 seconds then off)</td>
</tr>
<tr>
<td>Flashing blue light</td>
<td>In pairing mode</td>
</tr>
</tbody>
</table>
LISTENING TO MUSIC USING THE JABRA EXTREME2

Jabra EXTrEME2 is capable of streaming music over Bluetooth® - either from a mobile phone or any other Bluetooth® device supporting A2DP. Once you have paired your Jabra EXTrEME2 with your mobile phone or with a Bluetooth® music player, use your phone or music player to play, pause, stop, skip, forward and backward. When you receive a call, the music will automatically be suspended and you will be able to answer or reject a call through the headset. Once you end a call, the music should recommence. On some phones and music devices you may have to press ‘play’ to start the music again.

TROUBLESHOOTING & FAQ

I hear crackling noises

- Bluetooth® is a radio technology, which means it is sensitive to objects between the headset and the connected device. It is designed for the headset and the connected device to be used within 10 meters (33 feet) of each other, with no major objects in the way (walls, etc.).

I cannot hear anything in my headset

- Increase the volume in the headset.
- Ensure that the headset is paired to a device that is playing.
- Make sure your phone is connected to the headset by tapping the Answer/End button.

I am having pairing problems

- You may have deleted your headset pairing connection in your mobile phone. Follow the pairing instructions.

I want to reset the headset

- It is possible to reset and test the headset by ‘pressing and holding’ all three buttons at the same time. The red, blue

---

| Flashing purple light | Special music pairing mode  
See chapter Troubleshooting & FAQ - Frequently Asked Questions |
and green light will light up in a white light. In this mode, the pairing list is reset, and you can test if the headset works as you will be able to hear audio in the speaker from the microphone.

- The headset will automatically turn off after approx. 10 seconds. The next time you power on, the headset will go into pairing mode as the first time you powered your new EXTREME 2 on.

**Will the Jabra EXTREME2 work with other Bluetooth® equipment?**

- The Jabra EXTREME2 is designed to work with Bluetooth® mobile phones. It can also work with other Bluetooth® devices that are compliant with Bluetooth® version 1.1 or higher and support a headset, hands-free and/or advanced audio distribution profile.

**I cannot use Reject call, call on hold, Redial or voice dialing**

- These features are dependent on the ability of your phone or other Bluetooth® device to support a hands-free profile. Even if the hands-free profile is implemented reject call, call hold and voice dialing are optional features which are not supported by all devices. Please consult your device manual for details. Please note that some features can only be operated from the primary device e.g. voice dial.

**My Jabra Product does not announce the caller names during incoming calls**

- Ensure that your phone supports the Bluetooth® phonebook access profile (PBAP) and that the name of the caller is in your phonebook.

Please note that on some Android phones a warning message about the phonebook access appears in the top left corner. You must select this message and agree to the connection in order to get caller ID to function properly.

**The music player starts playing when connecting to the headset, you experience connect/disconnect issues or the headset has short battery life**

Pair your headset again to the device in order to avoid this behavior.

1. Ensure that the headset is on. If the music streaming has started, turn the music player on the phone off

2. Press and hold the answer/end button for approx. 5 sec. until the light turns to solid blue
3. Continue to press and hold the answer/end button until the solid blue light turns off.

4. Continue to press and hold until a solid purple light turns on.

Go through the regular steps in pairing the headset to a Bluetooth® device.

NEED MORE HELP?

1. **Web:** www.jabra.com
   (for the latest support info and online User Manuals)

2. **E-mail:**
   - Deutsch: support.de@jabra.com
   - English: support.uk@jabra.com
   - Español: support.es@jabra.com
   - Français: support.fr@jabra.com
   - Italiano: support.it@jabra.com
   - Nederlands: support.nl@jabra.com
   - Polska: support.pl@jabra.com
   - Scandinavian: support.no@jabra.com
   - Россия: support.ru@jabra.com
   - Information: info@jabra.com

3. **Phone:**
   - Belgique/Belgie: 00800 722 52272
   - Danmark: 70 25 22 72
   - Deutschland: 0800 1826756
   - Die Schweiz: 00800 722 52272
   - España: 900 984572
   - France: 0800 900325
   - Italia: 800 786532
   - Luxembourg: 00800 722 52272
   - Nederland: 0800 0223039
   - Norge: 800 61272
   - Österreich: 00800 722 52272
   - Polska: 0801 800 550
TAKING CARE OF YOUR HEADSET

- Always store the Jabra EXTREME2 with the power off and safely protected.
- Avoid storage at extreme temperatures (above 45°C/113°F – including direct sunlight – or below -10°C/14°F). This can shorten battery life and may affect operation. High temperatures may also degrade performance.
- Do not expose the Jabra EXTREME2 to rain or other liquids.

GLOSSARY

1 **Bluetooth®** is a radio technology that connects devices, such as mobile phones and headsets, without wires or cords over a short distance (approx. 10 meters/33 feet). Bluetooth® is safe to use. It is secure too, so once a connection has been made no-one can listen in and there is no interference from other Bluetooth® devices either. Get more information at www.bluetooth.com.

2 **Bluetooth® profiles** are the different ways that Bluetooth® devices communicate with other devices. Bluetooth® phones support the headset profile, the hands-free profile or both. In order to support a certain profile, a phone manufacturer must implement certain mandatory features within the phone’s software.

3 **Pairing** creates a unique and encrypted link between two Bluetooth® devices and lets them communicate with each other. Bluetooth® devices will not work if the devices have not been paired.

4 **Passkey or PIN** is a code that you enter on your Bluetooth® enabled device (e.g. a mobile phone) to pair it with your Jabra EXTREME2. This makes your device and the Jabra EXTREME2 recognize each other and automatically work together. The passkey for all Jabra products is 0000.

Dispose of the product according to local standards and regulations.

www.jabra.com/weee