


Jabra GN

HOW TO CARE FOR YOUR JABRA PRODUCTS

Prolong the life of your products

with these simple cleaning tips

DOs

- **Keep products clean** by avoiding contact with dirty surfaces. When not in use, dock your headset in its charging base, or store it in a case/pouch, to protect it from scratches and dust.
- **Remember to clean your ear cushions or EarGels regularly**, and replace them when they show signs of wear and tear, or in case of heavy usage.

DON'Ts

- **Do not use any alcohol-based hand sanitizers** (ethanol and isopropanol) or alcohol-based disinfectant wipes to clean your product. Doing so can risk damaging the surface of the product.
- **Avoid using UV light sanitizing methods** as they are not suitable for Jabra products. Doing so can risk damaging the surface of the product.
- **If sharing your headsets** with others, we do not recommend sharing ear cushions or boom-arm foam tips (if applicable).

HOW TO CLEAN YOUR JABRA PRODUCT

- 1 Apply normal dish soap and water to a cloth, making sure to wring out any excess liquid so the cloth is not dripping wet. Use soap and water only; do not use strong cleaning agents.
- 2 Gently wipe the product, making sure it is clean with no layer of suds on the surface.
- 3 Let it rest for at least one minute.
- 4 Rinse the surface by wiping it with a slightly damp cloth using water only.
- 5 Allow the product to dry.
- 6 For your charging case: Use a dry swab to gently clean the pins/charging contacts in the charging case. You can also use the dry swab to gently clean the poles/charging contacts on the earbuds.

Find more support content at jabra.com/support

